

# Thieme E-Journals User Guide: Export of COUNTER Statistics

In order to access your statistics, please visit: <https://www.thieme-connect.com/products>

Enter your username and password in the login field. Select **„Login“**

The screenshot shows the top navigation bar with links for DE, EN, Home, Products, Help, Contact, and Portal. Below the navigation bar is the Thieme logo and a search bar. The main content area features a welcome message: "Welcome to the Online Books & Journals Platform within Thieme Connect". To the left of the login form is a box with the Thieme logo and text: "You are using the licensed access of the Thieme Group. Your contact: [Thomas Connertz](#)". The login form on the right is titled "LOGIN" and contains fields for "Username:" and "Password:". Below these fields is a "Login" button, which is highlighted with a mouse cursor. Underneath the button are three links: "> Forgot Password?", "> Forgot Username?", and "> Register Now".

An **„Administration“** option should now be visible once you have logged in. Please click on **„Administration“**

This screenshot shows the same website after a user has logged in. The layout is identical to the previous screenshot, but the "LOGIN" button has been replaced by a dark blue header for a user menu. The menu is titled "Thieme E-Books & E-Journals" and contains four items: "> My Journal Alerts", "> My Search Profiles & Alerts", "> My Account", and "> Administration". The "Administration" link is highlighted with a mouse cursor, indicating it is the next step in the process.

Please select Usage Statistics -> Download Usage Statistics

And afterwards the Product,

the Report Type,

Reports

Please select a product and the desired type of report.

**Product**  
Thieme Connect - E-Journals

**Report Type**  
Journal Report 1 (Counter 4)  
Journal Report 1 (Counter 4)  
Journal Report 1 GoA (Counter 4)  
Journal Report 2 (Counter 4)  
Journal Report 5 (Counter 4)  
Platform Report 1 (Counter 4)  
Title Master Report (Counter 5)  
Journal Requests (excl. "OA\_Gold") (Counter 5)  
Journal Access Denied (Counter 5)  
Journal Usage by Access Type (Counter 5)

Please define the period of time the statistics should be generated for.

**From**  
January 2019

the period and file format

Please define the period of time the statistics should be generated for.

**From** January 2019 **To** October 2019

To retrieve the statistics file, please click on the button with the desired format.

XML Download TSV Download HTML Download HTML for Excel

The requested report will now be downloaded and can be opened or saved afterwards.

For questions or comments please contact [esales\\_tny@thieme.com](mailto:esales_tny@thieme.com) (the Americas) or [esales\\_row@thieme.de](mailto:esales_row@thieme.de) (rest of world).